| Strategy                    | Storytelling   |                          |  |   |
|-----------------------------|--|--------------------------|--|---|
| Goal                        | Define, Promote and inform the public on what and where "Downtown Highland" is.                                  |                          |  |   |
| Measurable Objective        | Perform survey every two years to measure trends and improvements  |                          |  |   |
| Actions                     | Design   | Organization             | Economic Vitality  | Promotion                                     |
|                             | Pedestrian Wayfinding<br>Selfie Spots<br>Murals/ Public Art<br>National Reg Designation<br>Activate unused space | Youth Ambassador Program | Business Directory / Guide Business Recruitment Incentives Community Calendar Marketing Assistance Program | Ecommerce<br>Shop with Google<br>Sales Events |
| Impact Sharing              | Community Roundtable   | Community Roundtable     | Community Roundtable   | Community Roundtable                          |
| (How will we share our work | Business Roundtable  | Business Roundtable      | Business Roundtable  | Business Roundtable                           |
| with our stakeholders)      | Oakland County Times   | Oakland County Times     | Oakland County Times   | Oakland County Times                          |
|                             | Social Media   | Social Media             | Social Media   | Social Media                                  |
|                             | Newsletter Eblast  | Newsletter Eblast        | Newsletter Eblast  | Newsletter Eblast                             |
|                             | Digital Sign   | Digital Sign             | Digital Sign   | Digital Sign                                  |
|                             |  |                          |  |   |

